CAMPUS RECREATION ADVISORY COMMITTEE

2017-2018

AGENDA – Monday, 11/26/18

1. Welcome
	1. 4p – Marcus welcomes group
		1. 2 CR retirement parties this week
			1. One being Robyn Camp, which is why she is not in attendance
		2. Chumar will join us later, Patti Pyrz as well
		3. In attendance
			1. CRAC Members – Jeanette, Rachel, Sara, Matthew, Bethni, Ken, Patti
			2. Non-Members – Bill
			3. CR Staff – Jess, Terry
2. Review/Approve October Meeting Minutes
	1. Rachel – have we confirmed we will be open the day after Christmas?
		1. Yes, information has been communicated to AD of Events, will be sure to send more formal communication out
3. Open Question Forum
4. Non-committee members will have time (5 minutes) to ask questions or voice concerns
	1. Bill – What’s happening in terms of survey
		1. Knows nothing about it, can’t talk when we reach that point of agenda
		2. Asks Ken to ask the role of faculty/staff in the survey
		3. No response from feedback forms submitted
			1. Closure mechanisms on RB court doors not working
				1. Court 11, a couple others shut very slowly
		4. Walleyball in court 2 – glass court handles are fragile
			1. How do handles absorb impact of walleyball play?
				1. Limit to courts 5-12 where doors are very solid
				2. Handles have always been loose, don’t close incredibly well
		5. Concerns with patrons using RB courts for other activities – who has priority? Will students respect RB priority? Reservations?
			1. No signs posted saying who has priority
	2. Marcus noted concerns, said we will review
		1. We get to feedback forms as quickly as we can, but not always able to answer incredibly quickly
		2. Also noted difference between program review and survey shared
5. Old Business
6. Follow up to Locker Room Cleanliness question
	1. Fluctuations in BSW
		1. Terry – 17 BSW’s currently, clean ARC, CRCE, & Ice Arena, sub-foreman and foreman
			1. 4 BSW’s currently out
			2. Only 2 females
				1. 1 day and 1 night

Day female is out for several weeks

Women’s locker room cleaned overnight

* + - 1. Both locker rooms thoroughly cleaned at night
				1. Can only take one person to mess up an area
				2. If brought to our attention, will work to rectify as quickly as possible
			2. Trials and tribulations in area right now
				1. Working to hire more, changing hours to better accommodate cleanliness needs, changing job standards
			3. Please report issues to front desk as soon as possible and we will work to address the issue
			4. Jeanette – when we post positions, do you post specifically for females
				1. Terry will check with Angela
1. Follow up from Learn To Swim question
	1. Location of participants in relation to children
		1. IDPH standards?
		2. Jess has shared with staff, LTS concludes this week, will look further into it over winter break in preparation for spring LTS session
2. New Business
3. Facility Satisfaction Survey
	1. Distributed January 1, concluded April 30
	2. Didn’t print survey due to length
	3. Last survey completed 2009
		1. Tried to carry over some information from 2009
		2. Quite a bit of new information as our operation has changed considerably
		3. Answer as if you use all the facilities/programs to see the totality of the survey
		4. Some things based on current anecdotal feedback we’ve received
		5. Rachel – sent to all members
			1. Yes…working to disseminate a number of different ways to reach as much of the population as possible
			2. Working to incentivize participation
		6. Sara – what does “fee paying student” mean?
			1. Students paying the student service fee
			2. Not all students automatically assessed fee
			3. Hoping to gather data from those that don’t use our facilities and programs as well
			4. Jeanette – will people have to log in?
				1. How will we tell if someone takes it twice?
			5. Bethni – where are we administering survey
				1. Email list servs
			6. Jeanette – sharing participant stats at future CRAC meeting
			7. Bethni – What’s our goal for the number of surveys taken?
				1. Aspirational – little more than half of 45,000 unique card swipes
			8. Jeanette – student support will be a big deal
			9. Patti – when will it be finalized?
				1. Marcus – we wanted to finalize with this committee
				2. Patti will share with other RST faculty to include in syllabus
			10. General thoughts – good overall
			11. Marcus – focus on programs in next iteration
			12. Bethni – how often do we see ourselves doing this moving forward?
				1. Something every year, large one every 3 years
				2. Department assessment
			13. Jeanette – users by class?
				1. Increases with year
				2. Jeanette – every 3 years could allow people to see change while they are still here
4. Program Review Consultant Information
	1. Marcus wanted to stress document provided is a sample – language listed throughout the document is not ours
	2. Have had some conversation with group, we are working to finalize our scope and the group will recreate the document unique to us
	3. Conversations with this group and the Globetrotter group
		1. Chosen group selected due to experience of those included, directors and senior leadership in Campus Recreation at their respective institutions, respected in NIRSA
	4. Some information provided to this group similar to what we provided to the P3 process being undertaken in auxiliaries
	5. Marcus overviewed process listed in document
	6. We chose – Maureen, David, & Eric
		1. Respective institutions closest to our demographics
		2. Each also has specialties that align with what we’d like reviewed
			1. Facilities (David, Eric)
			2. Organization structure (Maureen)
			3. Programs (Maureen)
	7. Globetrotter – mandated 5 consultants, thus higher price tag
		1. Chosen group was more flexible – we chose 3 based on what we’re hoping to get out of the review
	8. Bethni – when will it take place?
		1. Marcus – Feb. 24-26
	9. Marcus – program review to hopefully help advice 10-year campus master plan for Campus Recreation
		1. Want to ensure we’re sharing where Campus Rec can fall in University campus master plan
		2. Target date for campus rec master plan – as early as Fall 2019?
	10. Jeanette – student focus groups?
		1. Marcus hopeful some time is spent talking to students
			1. Pushed to February to ensure we’re able to engage students
			2. Jeanette – may need to incentivize participation
				1. More than just good food
				2. Utilize existing groups – can be more successful
				3. Rachel – pay CR employees for time, food
				4. Sara – food doesn’t always work, t-shirt, other swag items
				5. Matthew – swag items, goodie bags, more than just a plain t-shirt (long sleeve)
				6. Jeanette – class extra credit
5. Questions/Comments/Concerns
	1. Bethni – Is there a way to get a list of all the club sports?
		1. Jess will include website link in notes <https://campusrec.illinois.edu/programs/club-sports/directory/>
		2. Sara shared some listed as current aren’t active right now
	2. Rachel – sensor lights for RB courts at CRCE (feedback from member)
6. Next Meeting-Spring Semester
	1. Will not convene in January
	2. Will do February, March, & April
	3. Hopeful to have new Director’s Administrative Assistant by spring meetings
	4. Marcus hopefully turning reigns over to Chumar